

## **Quality policy**

University North, with its undergraduate, graduate and post-graduate studies, wishes to meet the needs, demands and expectations of students, economy and the wider social community. The University fulfils its liabilities on the basis of its cutting-edge professional knowledge, available resources and programmes and concepts of higher education within the European area.

We have been developing it into a modern European higher education institution which will be recognised by its teaching, scientific, artistic, and professional achievements. To this end, we have been cooperating with other universities, faculties, colleges, scientific, and other institutions and economic operators on continuous improvement of teaching processes and programmes and harmonisation and adjustment of curricula and programmes according to the Bologna Declaration principles and generally accepted guidelines and standards in education.

The University North's Quality Control and Management Systems is based on EGS and ISO guidelines and standards, i.e. documentation, monitoring, periodic reviews of study programmes, student grading, professionalism and high-quality teaching and administrative staff, learning resources and support to students, access to information and public information.

Effective and efficient teaching processes, a systematic and team-orientated approach, continual improvement of all activities and engagement of all stakeholders (in particular students) are all key principles of our quality assurance and management system. The focal point of all of University North's activities is science and knowledge which we transfer not only to our students but also to wider professional and social community. Of utmost importance to us are opinions of our students about teachers, programmes and education methods, as well as opinions of our graduates, their employers and other interested parties. In recognising their satisfaction, we invest our efforts to improve and therefore exceed their expectations.

All University North's activities are transparent, independent, unbiased, and preserve the integrity of the institution and its employees. We value highly sustainable management and maintenance of consistent financial balance by raising our employees' teaching standards and conditions, scientific research and artistic work, all in compliance with the University North Strategy.

> SVEUČILIŠTE SJEVER

Varaždin / Koprivnica, September 20, 2023



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